



Corporate Information Security and Privacy Policy

Information Security Management System

CORPORATE INFORMATION SECURITY AND PRIVACY POLICY

The management of Jumbo Tours understands its duty to ensure the security and privacy of information as an essential element for its employees, customers and third parties involved in online sales and therefore supports the following objectives and principles:

- Implement the value of Information Security and Privacy throughout the organisation.
- Contribute each and every person in Jumbo Tours to the protection of Information Security and Privacy.
- Define as a security management framework the commitment to continuous improvement using as a reference the ISO 27001 standard to establish the information security management system and the ISO 27002 standard as a set of best practices for information security management.
- Guarantee the commitment of Jumbo Tours, with respect to the processing of personal data and those especially sensitive, compliance with the principles of legislation on privacy and data protection.
- To protect Jumbo Tours' information from all threats, whether internal or external, deliberate or accidental, with the aim of guaranteeing the continuity of the service offered to customers.
- Manage the different information security risks that may affect the business processes of Jumbo Tours.
- Establish an information security and privacy plan that integrates the activities of prevention and minimisation of the risk of security incidents based on the risk management criteria established by Jumbo Tours.
- Take responsibility for information security awareness and training as a means of ensuring compliance with this policy.
- Extend our commitment to information security to customers and stakeholders.

Ginés Martínez
CEO Jumbo Tours Group
Date: April 2023